

Operations Manager Level 5

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Duration: 24 months

Delivery Model: Day Release / Remote / At Workplace



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Overview

An employee in this occupation is responsible for leading and managing their operation function. This includes being accountable for developing team members, managing projects, planning and reviewing workloads and resources, delivering operations plans, resolving problems and building relationships both internally and externally.

Potential Progression Routes

- Level 6: Chartered Manager
- Level 6: Project Manager
- Level 7: Senior Leader

Qualification Awarded

- Apprenticeship certificate
- Level 2 Maths and English (if applicable)

Skills an apprentice will learn

- Provide leadership and people management.
- Analyse, interpret and cascade data to enable tracking, trend analysis and metric reporting to enable decision making for managing objectives and targets.
- Collaborate with and manage stakeholder relationships.
- Lead the team and individual training needs and support continuous professional development.
- Develop and implement their operational plan that aligns with the strategic direction of the organisation.
- Manage activities which drive the organisation's sustainability goals.

End Point Assessment Content

Project with report and a professional discussion underpinned by a portfolio of evidence.



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